

Obstetrics  
Gynaecology  
Fertility

drdavidmoore.com.au



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*obstetrics & gynaecology*

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## Frequently Asked Questions

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### Privacy of your medical information

Dr Moore and his staff are committed to maintaining your dignity and privacy with respect to your medical information. Strict confidentiality regarding your medical record is required of all staff as a condition of employment, and contents of your medical file will not be released without your explicit, written and signed consent.

### What to expect at your appointment

You can expect to be warmly greeted by our reception staff and welcomed to make a coffee and have a seat in our well-lit waiting area. You will be seen promptly by Dr Moore (babies permitting!) and treated with the utmost respect and kindness. You can expect to be listened to in a respectful manner, and to have your concerns genuinely listened to.

If an examination is required, you can expect to be treated with dignity and given privacy to undress. Examinations are conducted in a professional manner. You can expect to have clinical findings and management plans explained to you in a clear, concise manner, with an opportunity to ask further questions.

You can expect a thorough explanation of any treatment you are interested in, or to have another recommended to meet your needs.

### Fee information

Detailed information on our current fee schedule is available by [contacting our receptionists](#). Eve Health is not a "Bulk Billing" practice and payment is requested at the time of consultation. All major credit cards (Visa, MasterCard and American Express) are accepted, and EFTPOS facilities are available. Variations to this billing structure are at our discretion. Prepayment of the estimated surgery cost is payable two weeks prior to your procedure.

All appointments with Dr Moore at Eve Health are outpatient services, and attract a rebate from Medicare. The amount of the Medicare rebate is higher after your family has reached the [Medicare Safety Net threshold](#).

The Medicare safety net was introduced to assist Australians with high medical costs. Once you reach your Medicare Safety Net threshold, you may be eligible for an additional benefit from Medicare (with limits on some obstetric services). Safety Net accrual commences in January each year and, to access this benefit, couples and families must [register with Medicare](#).

## With Private Health Insurance

### Obstetric services and procedures

Whether your baby is born by normal birth or caesarean section, Dr Moore is a No Gap provider with most private health incurred for all in-hospital obstetric services by Dr Moore will be forwarded directly to your private health fund; there will be no excess).

Please ensure your health fund covers you for **obstetric services in a private hospital** at the time of your expected baby is born prematurely, many funds determine your eligibility for cover for obstetric services (i.e. after your waiting period the expected due date).

### Gynaecological services and procedures:

Procedures are coded as "item numbers", as outlined in the [Medicare Benefits Schedule](#). Fees for these services are covered (if inpatient) and by Medicare (inpatient or outpatient). Dr Moore's fees for gynaecological procedures are generally in line with the Australian Medical Association, commonly referred to as "[AMA rates](#)". Please note that this means there will be an out-of-pocket component, prior to your surgery.

### Why is there an out-of-pocket cost?

Doctors' fees are not determined by Medicare or private health funds. Rebates provided by Medicare are determined by the Federal Budget is allocated to each procedure; not by what the procedure is deemed to be "worth". Over recent years Medicare rebates have meant that they no longer provide realistic remuneration for the services provided. Similarly determination of rebates for specific procedures is driven by commercial interests, and these rarely reflect the value of the service provided.

## Without Private Health Insurance

If you have a valid Medicare card, Medicare will pay a small portion of your in-hospital medical costs (75% of the Medicare scheduled fee). The remainder will be at your own expense.

You will also be responsible for the full payment of all **hospital fees**, and these can be quite significant. To assist with your financial planning it is best to contact the relevant Private Hospital their fee packages early in your pregnancy, or prior to your gynaecological procedure. For an estimate of admission costs for delivery, the Mater Mothers Private Hospital may be contacted on telephone 07 3163 8847.

## Other Expenses

**During the course of your pregnancy and delivery, the following services may incur additional charges:**

- Blood tests (bulk billed where possible)
- Ultrasounds
- Paediatrician
- Anaesthetist (if epidural or caesarean section)

**The costs of gynaecological surgery relate to:**

- Surgeon and assistant surgeon
- Anaesthetist
- Hospital and Theatre admission
- Ancillary charges (pharmacy, non-rebated instruments etc)

For these services, accounts will be issued separately by the practitioners involved. Where possible, we will provide you you may obtain a quote.

Please note it is your responsibility to ensure your health fund will adequately cover your surgery or obstetric costs.

If you require further clarification, please feel free to [contact Dr Moore's rooms](#) to speak with his Secretary.

